

Snapshot

Company

2014 **Founded**

Founders Tasso Argyros, Nitay Joffe

CEO Tasso Argyros

Headquarters New York City, NY

Investors Andreessen Horowitz, March Capital, FirstMark Capital, Sequoia Capital

Total Funding \$146 million

About ActionIQ

AIQ brings order to CX chaos. Our Customer Experience Hub empowers everyone to be a CX champion by giving business teams the freedom to explore and action on customer data while helping technical teams extend and enhance existing technology investments to manage data governance, costs and performance. Enterprise brands such as Autodesk, M&T Bank, The New York Times, Neiman Marcus, Hertz and many more use our CX Hub to drive growth through extraordinary customer experiences.

Customers

Hertz DocuSign

M&TBank







"My team worked closely with ActionIQ to identify the key data points that would enable marketing to self-service audience creation and gain insights, and finally get us off the SQL crazy train."

David Hasler

Former Dir. of Software Engineering

pandora

"Our teams are able to commit to what success looks like across customer journeys."

Tzvetana Duffy Senior Director of Enterprise Engagement

AUTODESK

"We are truly enabling omnichannel personalization capabilities across the user journey - where the users are."

Sankett Deshpande

Director of Marketing & Advertising Platforms

Albertsons

Customer Experience Hub

The ActionIQ Customer Experience (CX) Hub gives all teams direct but controlled self-service access to customer data to discover audiences and orchestrate experiences at scale.

CUSTOMER DATA PLATFORM JOURNEY MANAGEMENT Customer 360 **Journey Orchestration CUSTOMER DATA** ✓ Pipelines ✓ Campaigns ✓ Identities ✓ Journeys ✓ Attributes ✓ Offer Codes **AUDIENCE CENTER** REAL-TIME CX **Audience Segmentation Real-time Experiences BUSINESS UI** ✓ Audiences ✓ Data Collections ✓ Models ✓ Profile API

What You Get

✓ Activations



Agility

Help business teams move more quickly and independently.



Adaptability

Help technical teams manage governance, cost and performance.



Efficiency

Help every team work smarter instead of harder.

✓ Triggers

How We Do It



Self-Service Access

Give business teams direct access to data to self-serve their use cases.



Modular Solutions

Add or expand capabilities easily to meet changing customer needs.



Automation at Scale

Replace expensive and time-consuming processes with scalable automation.

Learn how the AIQ CX Hub helps you create a customer 360, segment audiences, orchestrate journeys and provide real-time experiences using powerful and fully customizable modular solutions.